

**INFORMATION FOR WATER/SEWER SERVICE
TOWN OF BROOKNEAL**

To set-up a new water/sewer account, a \$35.00 connection fee will be charged. For those customers transferring from one property to another there is a \$25.00 fee. Neither of these fees is refundable.

The current minimum monthly charge for water is \$27.50. This is based on consumption of up to 2,000 gallons per month. Any amount over 2,000 gallons is charged at the rate of \$0.68 per 100 gallons or \$6.80 per 1000 gallons.

The current minimum monthly charge for sewer is \$17.50. This is based on water consumption of up to 2,000 gallons per month. Any amount over 2,000 gallons is charged at the rate of \$0.27 per 100 gallons or \$2.66 per 1000 gallons.

Water bills are mailed the first of each month with meter readings on the 19th/20th of the previous month. The bills are due by the 15th of the month and a 10% penalty is applied after the 15th.

After the penalty is applied, a late notice will be mailed to those customers that have not paid indicating the final date for payment to avoid disconnection. If payments are received after 5:00 p.m. on the last day to pay, your unpaid balance along with a \$50.00 reconnection fee must be paid before service can be reconnected. There will no extensions for late payment.

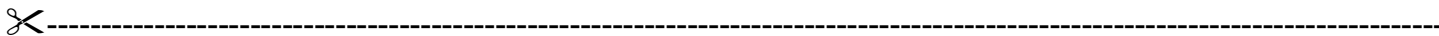
If you move out of town, you will need to contact our office and inform the water department of your new address and when the water service should be disconnected. Charges for water and sewer used to the date of disconnection will be the responsibility of the account holder.

Payments can be made in our office during regular business hours, mailed to: Town of Brookneal, P. O. Box 450, Brookneal, VA 24528, or left in the drop slot on the front door of the Town Hall for payments after hours. Payments can also be made online at www.townofbrookneal.com or by calling 855-385-8437. You will need your account # and amount to pay through either of these services. There is also a \$2.50 fee per \$100 payment for using the service.

If you have questions concerning your bill and services, please contact our office at (434) 376-3124.

Note: This facility is operated in a nondiscriminatory basis with regards to race, color, national origin, religion, sex, familial status, age or handicap. Complaints of discrimination may be sent to the U. S. Secretary of Agriculture, Washington, D.C. 20250

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I have received a copy and understand Form WB02/10/00 - Information for Water/Sewer Service with the Town of Brookneal. (Revised 6/7/18)

Account holder

Date