

We would like to share a few things about the Town and how things work and operate.

- The Town of Brookneal has a municipal water and sewer system. Town residents are asked to refrain from disposing of the following items down the commodes and sink drains of their residences. It can cause major problems with your private sewer line as well as the Town sewer lines.
  - Flushable wipes (THEY ARE NOT FLUSHABLE)
  - Personal hygiene items
  - Grease products
- Farm animals, poultry, waterfowl and animals raised for food are not allowed in municipal towns including the Town of Brookneal. This is the rule for all municipal towns unless it is written into the zoning laws. The Town of Brookneal does not have an agricultural zone. There is one property in the Town limits that was grandfathered in because during the time in which the ordinance was enacted in 1968, there was a cattle farming operation on that property. There are no exceptions to this.
- The Town of Brookneal provides each residence with a large trash can at no cost. Additional cans can be purchased for \$50 from the Town office. All trash is expected to be placed in these receptacles. Residences on the south side of the railroad tracks have their trash picked up on Tuesdays. Residences on the north side of the railroad tracks have their trash picked up on Thursdays. At this point, there are no additional fees associated with trash pickup for in town residents. Keep in mind that the Town does have a littering ordinance, and if you are seen dumping trash illegally, you can be charged.
- We encourage each resident to have your 911 address posted in a visible area of your property that can be easily identified in the event of an emergency.
- The Town office cannot accept debit or credit cards in the office; the fees are too expensive for us to offer this service to our customers. However, you can pay your utility bill or tax bill online at www.townofbrookneal.com or by calling 855-385-8437 with your

account number and amount owed. This service is called Paymentus, and it is the ONLY service endorsed by the Town of Brookneal to pay your bills by credit card, debit card or E-check. Paymentus does charge a fee for this service. On utility bills, it is \$2.50 per \$100.00 paid. On tax bills, it is determined by the type of payment you use; it will tell you before you finalize your payment what the fee is if you want to cancel the payment.

- The Town website, <u>www.townofbrookneal.com</u>, and the Town Facebook page, Town of Brookneal, are the only official sites endorsed and managed by the Town of Brookneal local government organization.
- Campbell County school system based in Rustburg, VA is responsible for the management of the Brookneal Elementary School in the town limits and William Campbell Middle and High School in Naruna.
- The Brookneal Police Department currently has 3 officers and usually handles all calls in the Town Limits. In case the town officers are not on duty or may be tied up on other calls, the Campbell County Sheriff's office may handle calls as needed in the Town.
- The Brookneal Fire Department is a volunteer fire department and handles calls in the Brookneal area. Campbell County Rescue Squad is a paid organization and currently has an office in the Town of Brookneal.
- The Town has a fishing reservoir that is free to all in town citizens by permit only. Permits can be obtained at the Town Hall with proper identification. Town residents can use the Brookneal Community building at 261 Main Street for a reduced fee for weddings, family gatherings or birthday parties; more information can be obtained at Town Hall.
- The Town has a ball park that has tennis courts, basketball goals and playground equipment accessible to all. The Brookneal Dixie Boys and Dixie Girls organizations play baseball and softball, respectively, at the ball park each spring and summer. Area youth ranging in age from 3 to teenagers are encouraged to sign up and play ball; fees do apply. Ask the Town Hall for more information if you are interested.
- The Town has a municipal cemetery, Wickliffe Cemetery located at 330 Lynchburg Avenue. The cemetery is maintained by the Town of Brookneal. Graves can

be purchased at the rate of \$250 for in Town residents and \$500 for out of town residents.

- As with all other towns in the state of Virginia, Town of Brookneal residents pay Town of Brookneal real estate and personal property taxes as well as Campbell County real estate and personal property taxes. The county rate for real estate is \$0.52 per \$100 of assessed value, and \$4.38 per \$100 of assessed value for personal property. The town tax rate for real estate is \$0.17 per \$100 of assessed value and \$1.70 per \$100 of assessed value for personal property tax also includes a vehicle license fee which is \$25.00 per vehicles, \$9.00 for motorcycles and \$5.00 for trailers.
- We are a very small town. People move to Brookneal for many reasons. One reason is home prices in town are lower compared to other places. We also hear from newcomers that our taxes are much lower than other places. Our town staff and governing body are working hard to keep taxes as low as possible. With lower home prices and lower taxes Brookneal does not have high tax revenues coming in. This means we have a very small operating budget. Our operating budget can only fund a small staff of employees (8 to 10 positions), and several of these are part-time. If you ever have a question or a concern related to a town service, we will do our best to assist you as quickly as possible.

If you have questions about anything in the Town of Brookneal, don't hesitate to call the Town office at 434-376-3124. Our office is open to the public Mondays, Tuesdays, Thursdays, and Fridays from 8:30 a.m. to 1:00 p.m. and 1:30 p.m. to 5:00 p.m. We are closed to the public on Wednesdays, but we are still accessible by phone all day.