

NOTICE TO CONSUMERS OF THE TOWN OF BROOKNEAL WATERWORKS

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

State Health Officials have advised us of a failure to perform required monitoring in accordance with the Virginia *Waterworks Regulations*. We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During December 2019, we did not complete all monitoring for coliform bacteria. Two bacteriological samples were required for analysis and only one sample was analyzed. Therefore, we cannot be sure of the quality of our drinking water during that time.

What Should Consumers Do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample for the contaminant(s), how many samples we are supposed to take, how many samples we took, when samples should have been taken and the date on which follow-up samples were or will be taken.

Contaminant	Required sampling frequency*	Number of samples taken	When all samples should have been taken	When samples will be taken
Total Coliform	2 samples per month	1	December 2019	January 2020

What Happened? What Is Being Done?

We neglected to collect both of the two required bacteriological samples for December 2019. In the future, we will verify that all required sample results are in-hand prior to the end of each compliance period.

For more information, please contact Mike Crews, Brookneal Public Works Director, at 215 Main Street or P.O. Box 250, Brookneal, Virginia 24528, or at (434) 376-3124.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the Town of Brookneal.

State Water System ID# 5031175

Date Distributed: 5.12.2021

PUBLIC NOTIFICATION COMPLETION REPORT

INSTRUCTIONS: After you have completed the public notification requirements, please complete and return this form to: **Office of Drinking Water, Danville Field Office, 211 Nor Dan Drive, Suite 1040, Danville, Virginia 24540-1658.**

NAME OF WATER SYSTEM: Town of Brookneal
CITY/COUNTY: Campbell County PWSID NO. 5031175
TYPE OF VIOLATION: Failure to Sample Total Coliform
VIOLATION PERIOD (MO/YR): December 2019

THIS PUBLIC NOTICE WAS RECEIVED Feb. 5, 2020 AND PUBLIC NOTIFICATION REQUIREMENTS WERE COMPLETED AS FOLLOWS: (Date)

REQ'D. COMPLETED

- By mail or with water bills _____
(Date)
- By direct delivery _____
(Date)
- Published in the Consumer Confidence Report on _____
(Date)
- Published in the Town Website on _____
(Newspaper) (Date)
- Provided to _____ television station at _____
(Call Letters) (Location)
on _____
(Date)
- Provided to _____ radio station at _____
(Call Letters) (Location)
on _____
(Date)
- (Noncommunity Systems Only)** Posted at all locations at which water made available to the public on _____ with the notice protected by glass, plastic or other suitable covering.
(Date)
- All new billing units or new hook-ups prior to or at the time service begins. New billing customers will be notified of any ongoing violation for which notice has previously been issued.

I hereby certify that the attached public notice was distributed as indicated above and that the notice meets all content requirements.

5.12.2021
(Date)

J. Michael Crews
(Signature)

NOTICE TO CONSUMERS OF THE TOWN OF BROOKNEAL WATERWORKS

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

State Health Officials have advised us of a failure to perform required monitoring in accordance with the Virginia *Waterworks Regulations*. We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During May 2020, we did not complete all monitoring for coliform bacteria. Two bacteriological samples were required for analysis and only one sample was analyzed. Therefore, we cannot be sure of the quality of our drinking water during that time.

State Health Officials believe that there is little need for concern about the safety of your water because past records show that our waterworks has had no documented problems with bacteriological contamination; however, routine sampling and examination are required to determine the quality of water delivered to our customers.

What Should Consumers Do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample for the contaminant(s), how many samples we are supposed to take, how many samples we took, when samples should have been taken and the date on which follow-up samples were or will be taken.

Contaminant	Required sampling frequency	Number of samples taken	When all samples should have been taken	When samples will be taken
Total Coliform	2 samples per month	1	May 2020	June 2020

What Happened? What Is Being Done?

We neglected to collect both of the two required bacteriological samples for May 2020. In the future, we will verify that all required sample results are in-hand prior to the end of each compliance period.

For more information, please contact Mike Crews, Brookneal Public Works Director, at 215 Main Street or P.O. Box 250, Brookneal, Virginia 24528, or at (434) 376-3124.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the Town of Brookneal.

State Water System ID# 5031175

Date Distributed: 5.12.2021

PUBLIC NOTIFICATION COMPLETION REPORT

INSTRUCTIONS: After you have completed the public notification requirements, please complete and return this form to: Office of Drinking Water, Danville Field Office, 211 Nor Dan Drive, Suite 1040, Danville, Virginia 24540-1658.

NAME OF WATER SYSTEM: Town of Brookneal

CITY/COUNTY: Campbell County PWSID NO. 5031175

TYPE OF VIOLATION: Failure to Sample Total Coliform

VIOLATION PERIOD (MO/YR): May 2020

THIS PUBLIC NOTICE WAS RECEIVED June 25, 2020 AND PUBLIC NOTIFICATION REQUIREMENTS WERE COMPLETED AS FOLLOWS: (Date)

REQ'D. COMPLETED

[X] [] By mail or with water bills (Date)

[] [] By direct delivery (Date)

[] [] Published in the Consumer Confidence Report on (Date)

[X] [] Published in the Website (Newspaper) on (Date)

[] [] Provided to television station at (Call Letters) (Location) on (Date)

[] [] Provided to radio station at (Call Letters) (Location) on (Date)

[] [] (Noncommunity Systems Only) Posted at all locations at which water made available to the public on (Date) with the notice protected by glass, plastic or other suitable covering.

[] All new billing units or new hook-ups prior to or at the time service begins. New billing customers will be notified of any ongoing violation for which notice has previously been issued.

I hereby certify that the attached public notice was distributed as indicated above and that the notice meets all content requirements.

5.12.2021 (Date)

J. Michael Crowe (Signature)

DRINKING WATER NOTICE

Monitoring Requirements Not Met for the Town of Brookneal

Our water system recently violated a drinking water monitoring requirement. Even though this was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During October 2019, we did not monitor for Total Trihalomethanes (TTHM) for the fourth quarter, and therefore cannot be sure of the quality of our drinking water during that time.

What This Means

There is nothing you need to do at this time. The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample for the contaminant(s), how many samples we are supposed to take, how many samples we took, when samples should have been taken and the date on which follow-up samples were or will be taken.

Contaminant	Required sampling frequency	Number of samples taken	When sample should have been taken	When sample will be taken
Trihalomethanes (TTHM)	One sample each quarter - October, January, April, July	None	October 2019	January 2020

Steps We Are Taking

Required Disinfection By-Product (DBP) samples for Total Trihalomethanes (TTHM) and Haloacetic Acids (HAA5) should be collected during the second week of January 2020 and analyzed.

For more information, please contact Mike Crews, Brookneal Public Works Director, at 434-376-3124.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the Town of Brookneal.

State Water System ID# 5031175

Date Distributed: 5.12.2021

PUBLIC NOTIFICATION COMPLETION REPORT

INSTRUCTIONS: After you have completed the public notification requirements, please complete and return this form to: Office of Drinking Water, Danville Field Office, 211 Nor Dan Drive, Suite 1040, Danville, Virginia 24540-1658.

NAME OF WATER SYSTEM: Town of Brookneal

CITY/COUNTY: Campbell County PWSID NO. 5031175

TYPE OF VIOLATION: Failure to Monitor for TTHM

VIOLATION PERIOD (MO/YR): Fourth Quarter 2019

THIS PUBLIC NOTICE WAS RECEIVED JAN. 28. 2020 AND PUBLIC NOTIFICATION REQUIREMENTS WERE COMPLETED AS FOLLOWS: (Date)

REQ'D. COMPLETED

[X] [] By mail or with water bills (Date)

[X] [] By direct delivery (Date)

[] [] Published in the Consumer Confidence Report on (Date)

[X] [] Published in the Town Website on 5.12.2021 (Newspaper) (Date)

[] [] Provided to television station at (Call Letters) (Location) on (Date)

[] [] Provided to radio station at (Call Letters) (Location) on (Date)

[] [] (Noncommunity Systems Only) Posted at all locations at which water made available to the public on (Date) with the notice protected by glass, plastic or other suitable covering.

[] All new billing units or new hook-ups prior to or at the time service begins. New billing customers will be notified of any ongoing violation for which notice has previously been issued.

I hereby certify that the attached public notice was distributed as indicated above and that the notice meets all content requirements.

5.12.2021 (Date)

J. Michael Crews (Signature)

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for Town of Brookneal

Our water system recently violated a drinking water monitoring requirement. Even though this was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the months of November 2020 and December 2020, we did not monitor or test for paired raw/finished Total Organic Carbon (TOC) and therefore cannot be sure of the quality of our drinking water during that time.

What should consumers do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample for the contaminant(s), how many samples we are supposed to take, how many samples we took, when samples should have been taken and the date on which follow-up samples were or will be taken.

Contaminant	Required sampling frequency	Number of samples taken	When all samples should have been taken	When samples were taken
Raw/Finished TOC	Monthly	None	November 2020	January 21, 2021
Raw/Finished TOC	Monthly	None	December 2020	

What happened? What is being done?

We have been notified of our monitoring requirements by the Virginia Department of Health. We will be more diligent in the future to ensure that the proper samples are collected.

For more information, please contact Mike Crews, Public Works Director, Town of Brookneal, at 434-376-3124.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Town of Brookneal.

State Water System ID# 5031175

Date Distributed: 5.12.2021

PUBLIC NOTIFICATION COMPLETION REPORT

INSTRUCTIONS: After you have completed the public notification requirements, please complete and return this form to: Office of Drinking Water, Danville Field Office, 211 Nor Dan Drive, Suite 1040, Danville, Virginia 24540-1658.

NAME OF WATER SYSTEM: Town of Brookneal

CITY/COUNTY: Campbell County PWSID NO. 5031175

TYPE OF VIOLATION: Failure to collect a paired raw/finished TOC

VIOLATION PERIOD (MO/YR): November 2020 and December 2020

THIS PUBLIC NOTICE WAS RECEIVED Feb 17, 2021 AND PUBLIC NOTIFICATION REQUIREMENTS WERE COMPLETED AS FOLLOWS: (Date)

REQ'D. COMPLETED

By mail or with water bills (Date)

By direct delivery (Date)

Published in the Consumer Confidence Report on (Date)

Published in the Town Website on (Date) (Newspaper)

Provided to television station at (Location) on (Date) (Call Letters)

Provided to radio station at (Location) on (Date) (Call Letters)

(Noncommunity Systems Only) Posted at all locations at which water made available to the public on (Date) with the notice protected by glass, plastic or other suitable covering.

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5.12.2021 (Date)

J. Michael Green (Signature)

Lead Results Delivery Certification

INSTRUCTIONS:

Waterworks owner must

1. Complete this form.
2. Attach a copy of the consumer letter and consumer notice to this form.
3. Within three months from the end of the monitoring period, mail or email this form to:

**VDH - Office of Drinking Water
Danville Field Office
211 Nor Dan Drive, Suite 1040
Danville, VA 24540**

ODWFieldOffice5@vdh.virginia.gov

Waterworks Name: TOWN OF BROOKNEAL PWSID: 5031175

Population: 1500

DELIVERY METHOD – Community Waterworks (Choose as appropriate)

Waterworks serving a population greater than 3,300 people:

- The occupants of each lead and copper sampling location were notified by U.S. Mail within 30 days of receiving the laboratory result.

Waterworks serving a population of 3,300 or fewer people (choose either delivery method):

- The occupants of each lead and copper sampling location were notified by U.S. Mail within 30 days of receiving the laboratory result.
- The occupants of each lead and copper sampling location were notified by hand/direct delivery within 30 days of receiving the laboratory result. Notification was made by: (describe) Hand direct

I certify that the occupants of each residence where lead tap water samples were collected have been informed of their lead monitoring results within 30 days after we were notified of the results by the laboratory, along with the following information: MCLGs, ALs and their definitions, the health effects of lead which includes steps to reduce exposure to lead in drinking water, and contact information for the water utility.

Signature: J. Michael Crews Print Name: J. MICHAEL CREWS

Title: Director of Public Works Phone: 434-376-3124 Date: 5.12.2021